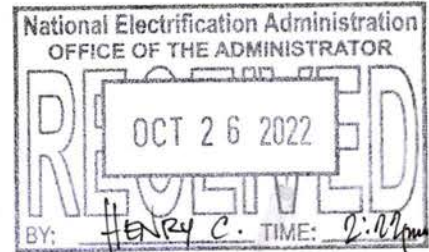




11 October 2022

**HON. RAPHAEL PERPETUO M. LOTILLA**  
 Chairman and DOE Secretary  
**MR. EMMANUEL P. JUANEZA**  
 NEA Administrator  
**NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)**  
 NIA Road, Government Center  
 Diliman, Quezon City



**RE: TRANSMITTAL OF 2022 PERFORMANCE SCORECARD**

Dear Secretary Lotilla and Administrator Juaneza,

This is to formally transmit the Charter Statement and Strategy Map (**Annex A**) and 2022 Performance Scorecard (**Annex B**) of NEA. The same is to be posted on NEA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.<sup>1</sup>

The NEA-proposed Charter Statement and Strategy Map submitted on 31 August 2021<sup>2</sup> were **RETAINED**, while the Performance Scorecard was **MODIFIED** based on the discussions made during the technical panel meeting (TPM) held on 25 November 2021 and evaluation of subsequent submissions through letters dated 20 December 2021<sup>3</sup> and 01 March 2022.<sup>4</sup>

We take this opportunity to **REMIND** NEA that Item 5 of GCG M.C. No. 2017-02<sup>5</sup> mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter. NEA is directed to submit its revised Quarterly Targets based on the attached Scorecard upon submission of its Quarterly Monitoring Report for 2022.

Finally, under GCG M.C. No. 2017-02, GOCCs can no longer renegotiate the targets set in their Performance Scorecards for the current year. Thus, any request for modification in the 2022 Performance Scorecard will instead be considered during the validation of the reported annual accomplishments.

**FOR NEA'S INFORMATION AND COMPLIANCE.**

Very truly yours,

**Justice ALEX L. QUIROZ (ret.)**  
 Chairperson

**Atty. GIDEON D.V. MORTEL**  
 Commissioner

**Atty. GERALDINE MARIE B. BERBERABE-MARTINEZ**  
 Commissioner

<sup>1</sup> CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.  
<sup>2</sup> Officially received by the Governance Commission on 31 August 2021.  
<sup>3</sup> Officially received by the Governance Commission on 21 December 2021.  
<sup>4</sup> Officially received by the Governance Commission on 02 March 2022.  
<sup>5</sup> INTERIM PES FOR THE GOCC SECTOR, dated 30 June 2017.





**NATIONAL  
ELECTRIFICATION  
ADMINISTRATION**

**MANDATED MISSION**

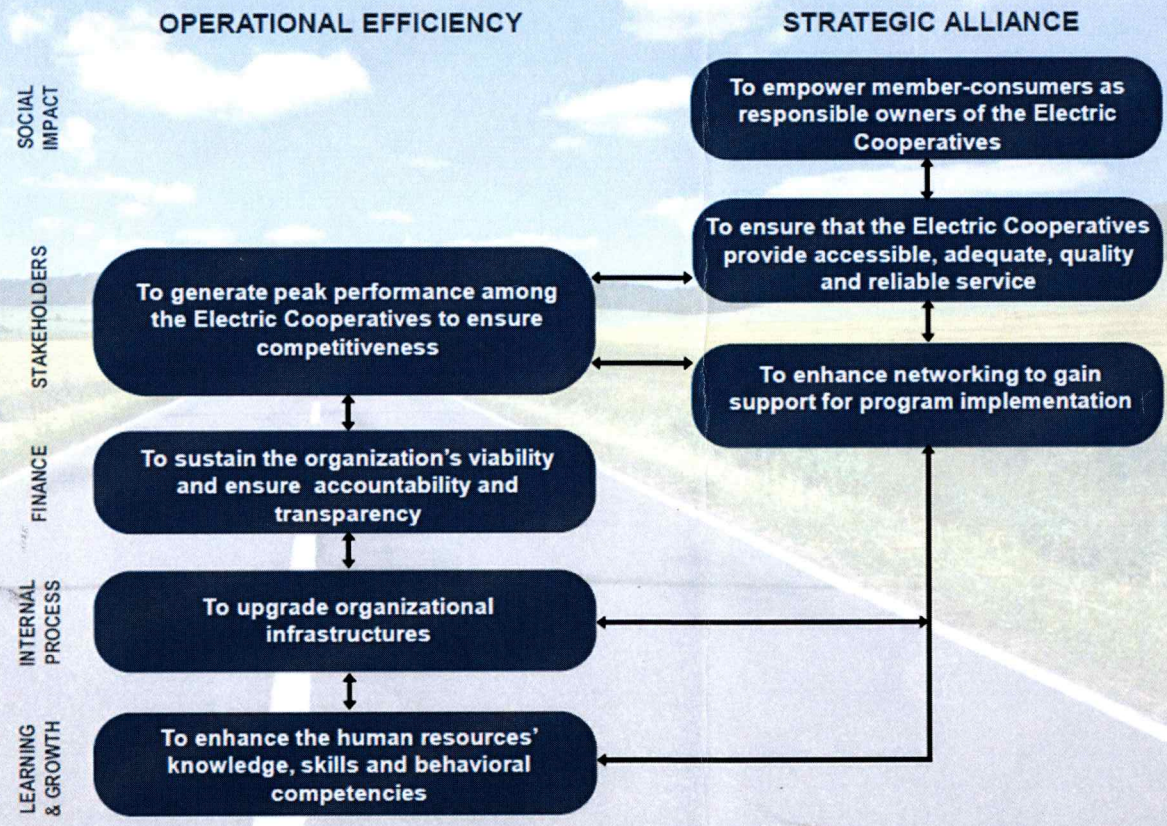
- To promote the sustainable development in the rural areas through rural electrification
- To empower and strengthen the NEA to pursue the electrification program and bring electricity, through the Electric Cooperatives as its implementing arm, to the countryside even in missionary or economically unviable areas
- To empower and enable Electric Cooperatives to cope with the changes brought about by the restructuring of the electric power industry

**CORE VALUES**

Absolute Honesty  
Maximum Efficiency  
Total Solidarity

# STRATEGY MAP

**VISION** A dynamic and responsive NEA that is a vanguard of sustainable rural development in partnership with globally-competitive Electric Cooperatives and empowered Electricity Consumers





**NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)**

	Component				Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2019	2020	2021	2022	
SOCIAL IMPACT	SO 1	<b>To Empower Member-Consumers as Responsible Owners of the Electric Cooperatives</b>							
	SO 2	<b>To Ensure that the Electric Cooperatives Provide Accessible, Adequate, Quality, and Reliable Service</b>							
STAKEHOLDERS	SM 1	Number of Completed and Energized Sitio Projects	Total actual completed and energized sitio projects	20.00%	Actual over Target	962	594	1,085	1,085
	SM 2	Number of Consumers Connected	Total actual consumers connected	15.00%	Actual over Target	460,000	522,905	400,000	400,000
	SO 3	<b>To Generate Peak Performance Among Electric Cooperatives to Ensure Competitiveness</b>							
	SM 3	Number of EC Officials and Employees Graduated from Certification / Competency Programs	Absolute Number	5.00%	Actual over Target	2,200	1,383	1,100	1,320
	SO 4	<b>To Enhance Networking to Gain Support for Program Implementation</b>							
	SM 4	Percentage of Satisfied Customers	No. of Satisfied Respondents ÷ Total No. of Respondents	5.00%	Actual over Target (0%= If less than 80%)	99.17%	100%	90%	90%
		<b>Subtotal</b>		<b>45.00%</b>					

	Component				Baseline		Targets	
	Objective/Measure	Formula	Wt.	Rating System	2019	2020	2021	2022
	<b>SO 5</b>	<b>To Sustain the Organization's Viability and Ensure Accountability and Transparency</b>						
SM 5	Amount of Loans Facilitated (PHP Billion)	Below Php 250M is 0%. For the amount ≥ Php 250M, 10% is proportionally distributed	10.00%	Actual over Target	0.450	0.312	0.5	0.7
SM 6	High Collection Efficiency Maintained (%)	$\frac{\sum \text{Total collections} - \text{advanced payments (due for succeeding years)}}{\sum \text{Amortization due for the year}}$	10.00%	Actual over Target	100%	98.58%	97.23%	98.23%
FINANCIAL	Budget Utilization Rate (BUR)							
	a. Subsidy Utilization Rate – Obligation	$\frac{\text{Total Obligated Subsidy} + \text{Total COB from Subsidy}}{\text{Total Obligations}}$ <i>(both net of PS Cost)</i>	3%	Actual over Target	N/A	N/A	N/A	90%
	b. Subsidy Utilization Rate – Disbursement	$\frac{\text{Total Disbursement} + \text{Total Obligations}}{\text{Total Corporate Fund}}$ <i>(both net of PS Cost)</i>	3%	Actual over Target	N/A	N/A	N/A	90%
	c. Corporate Funds Utilization Rate (CO & MOOE) – Disbursement	$\frac{\text{Total Disbursement} + \text{Total Corporate Fund}}{\text{Total Corporate Fund}}$ <i>(both net of PS Cost)</i>	4%	Actual over Target	N/A	N/A	N/A	90%
	<b>Subtotal</b>		<b>30.00%</b>					



	Component				Baseline		Targets		
	Objective/Measure	Formula	Wt.	Rating System	2019	2020	2021	2022	
INTERNAL PROCESS	<b>SO 6</b>	<b>To Upgrade Organizational Infrastructures</b>							
	SM 8	Percentage of Sitio Electrification Projects Funded that are Fully Compliant with NEA Standards and Specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	6.00%	Actual over Target	80% of projects done as of end of September 2019	35.03%	70% of projects done as of end of September 2021	75% of projects done as of end of September 2022
	SM 9	Percentage of Sitios Completed and Energized Within 180 Calendar Days from Release of Funds to ECs	$\frac{\text{Actual percentage of sitios completed and energized within 180 days from release of funds to ECs}}{\text{Total number of sitios funded}}$	6.00%	Actual over Target	80%	42.59%	50%	75%
	SM 10	Percentage of Regular Loans Released Within Prescribed Processing Periods	$\frac{\text{Loan applications released within period}}{\text{Total loan applications with complete documentations}}$	3.00%	Actual over Target	100% (released w/in 24 days)	100% (released w/in 24 days)	100% (released w/in 24 days)	100% (released w/in 24 days)
			<b>Subtotal</b>	<b>15.00%</b>					
LEARNING AND GROWTH	<b>SO 7</b>	<b>To Enhance Human Resources' Knowledge, Skills and Behavioral Competencies</b>							
	SM 11	Compliance to Quality Standards	Actual Accomplishment	5.00%	All or Nothing	Surveillance Audit Passed	Recertification Audit Passed	Surveillance Audit Passed	Surveillance Audit Passed

Component					Baseline		Targets	
Objective/Measure	Formula	Wt.	Rating System	2019	2020	2021	2022	
SM 12	Percentage of Employees with Required Competencies Met	Total number of employees with required met competencies ÷ Total number of employees	5.00%	All or Nothing	67.49% (191/283)	71.68% (205/286)	Increase from 2020 Competency Level	Increase from 2021 Competency Level
		<b>Subtotal</b>	<b>10.00%</b>					
		<b>TOTAL</b>	<b>100.00%</b>					